

Mount Pleasant of Edinboro

COVID-19 Action Plan

Updated 12/11/2020 on additional mitigation by State of Pa.



COVID-19 Action Plan

2020/2021 Winter Sports Season at Mount Pleasant of Edinboro

We at Mount Pleasant hope to operate as normally as possible for the upcoming ski and snowboard season, however, many things will be different. Please reference this quick guide for an overview of how we will operate this upcoming season. Please note that in these ever-changing times, our operations plan may also change quickly.

If you have any specific questions, please feel free to contact Mount Pleasant at info@skimountpleasant.com.

Thank you



COVID-19 Action Plan

Key Concepts for the 2020/2021 Season

- **Face coverings will be required in the lodge, outdoor seating areas, lift lines, and anywhere that it is not feasible to maintain a safe 6-foot distance.**
 - **Be wise, SANITIZE!**
 - **Arrive Together, Ride together!**
- **Feeling ill? Please visit when you feel better!**



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Season Passes

- **A Season Pass will be the most efficient way to access the lift for our guests this season.**
- **In order to minimize interaction with the purchasing of daily lift tickets, we would like to encourage all guests to consider a season pass this season.**
- **At no time during the season shall we limit the access to the mountain for a season pass holder**
- **We MAY HAVE TO limit over-the-counter ticket sales if crowd capacity on the slopes exceeds that which has been determined to be safe, following social distancing guidelines.**
- **Season Passes are currently available online for purchase. Please visit the lodge as soon as possible PRESEASON to have the required photo for your pass taken and to minimize congestion in the lodge as the season commences.**

Student Rate: \$295

Adult Rate: \$350

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After School Lesson Programs

What's the Same?

We at Mount Pleasant pride ourselves in our After School Lesson Program and we are pleased that the fundamentals will be the same.

- **Six weeks of lessons and rentals**
- **A lift ticket good on your requested day all season long**
- **High quality lessons by our ski and snowboard instructors**
- **Some Ski and Snowboard Clubs intend to continue busing to the resort as usual**
- **Lessons will be offered at 4:00, 5:15 and 6:30 Monday through Saturday**
- **Pass will turn into a SEASON PASS March 1st**



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After School Lesson Programs

What is different?

- **Registration may be**
 - **1.) ONLINE (PREFERRED)**
 - **2.) PRINT OFF FORMS, fill out and return, along with your payment to: 23301 Plank Road, Venango, PA, 16440**
 - **3.) Come into the lodge Saturdays PRESEASON and register in person at the lodge between the hours of 10:00-2:00. Registrations are due by December 20,2020.**
- **ALL registrations after DECEMBER 20, SHOULD SPACE BE AVAILABLE, will incur a \$20 LATE FEE.**



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After School Lesson Programs

What is different?

- **Beginner groups will be limited to 4 students per instructor**
- **Instructors will emphasize social distancing and self-sufficiency as a skier or rider**
- **Due to additional operations costs because of COVID-19, the program will be \$170 this season**
- **ALL registrations after DECEMBER 20, SHOULD SPACE BE AVAILABLE, will incur a \$20 LATE FEE.**
- **In order to limit congestion in the lodge, same day registration will be very limited.**



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After School Lesson Programs

- **We encourage our patrons to register EARLY for AFTER SCHOOL LESSON PROGRAMS. To best balance the number of guests on the premises, we WILL be closing time slots as they fill.**
- **At no time during the season shall we limit access to the mountain for a AFTER SCHOOL participant, however, we MAY HAVE TO limit over-the-counter ticket sales if crowd capacity on the slopes exceeds that which has been determined to be safe, following social distancing guidelines.**
- **The “After School Lesson Program” is the best option for a “Once A Week” Pass. If you are interested in coming once a week, we encourage you to choose this option. Upon registering online, select, “No Lesson”**



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Snokids and Snoparents

What's the Same?

We at Mount Pleasant pride ourselves in our Snokids Program and we are pleased that the fundamentals will be the same.

- **Six weeks of lessons and rentals**
- **A lift ticket good on your requested day all season long**
- **High quality lessons by our ski and snowboard instructors**
- **Lessons will be offered at 10, 12, and 2 Saturday and Sunday**
- **Pass will turn into a SEASON PASS March 1st**



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Snokids and Snoparents

What is different?

- **Registration may be**
 - **1.) ONLINE (PREFERRED)**
 - **2.) PRINT OFF FORMS, fill out and return, along with your payment to: 23301 Plank Road, Venango, PA, 16440**
 - **3.) Come into the lodge Saturdays PRESEASON and register in person at the lodge between the hours of 10:00-2:00. Registrations are due by December 20,2020.**
- **ALL registrations after DECEMBER 20, SHOULD SPACE BE AVAILABLE, will incur a \$20 LATE FEE. You may not register the day the lesson begins.**



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Snokids and Snoparents

What is different?

- **Beginner groups will be limited to 4 students per instructor**
- **Instructors will emphasize social distancing and self-sufficiency as a skier or rider**
- **Due to additional operations costs because of COVID-19, the program will be \$175 for the lesson program and \$60 for the rentals this season.**
- **Registrations are due by Sunday, December 20th. All registrations after that time, should space be available, will incur a \$20 late fee.**



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Snokids and Snoparents

- **We encourage all participants in these programs to register EARLY.**
- **Time slots WILL be closed should it be determined that our guest capacity may exceed that which has been determined to be safe crowd capacity.**
- **At NO time during the season shall we limit access to the mountain for a SNOKIDS or SNOPARENTS participant, however, we MAY HAVE TO limit over-the-counter ticket sales to maintain proper capacity control.**
- **Unfortunately, we are required to limit occupancy in the lodge. Parents, if you are waiting as your child takes a lesson, please dress appropriately for an outside wait, or TAKE A LESSON AS WELL!**



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Beginner Special and Private Lessons

These lessons will be offered at specific times and will require a reservation. Reservations may be made by calling the lodge during normal business hours.

Instructors will emphasize social distancing and self-sufficiency as a skier or rider.

Reservations may also be made on our website.



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Ski and Snowboard Ticket Sales

- **General lift ticket sales MAY be limited based on day and lesson program volume. We encourage all skier and snowboarders to purchase a SEASON PASS or AFTER SCHOOL PROGRAM.**
- **Should lift tickets be available, they will be available for purchase at an outdoor ticket booth.**
- **Ticket pricing will be simplified this season. Below is the 2020/2021 Ski and Snowboard Lift Ticket Rates for both students and adults:**

Weekday \$35 Half day \$35 All day \$45



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Ski and Snowboard Rentals

Ski and snowboard rentals MAY be limited based on day and lesson program volume. We encourage all skier and snowboarders to purchase a AFTER SCHOOL PROGRAM or SNOKIDS program to ensure we have rentals.

Should rentals be available, rentals will be available for purchase at an outdoor ticket booth. In addition, the rental form will be available online in order to complete in advance.

Ticket pricing will be simplified this season. Below is the 2020/2021 Ski and Snowboard Lift Ticket Rates:

Weekday \$20 Half day \$20 All day \$25



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Ski and Snowboard Rentals

The rental shop will be revised so that flow will be unidirectional.

Patrons will be staged outside of rental shop and will be allowed in as directed by the rental shop manager.

Maintaining a 6-foot social distance will be encouraged, however with all indoor space, a face coverings will be required.



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Mount Pleasant Slope Side Grill

- **The Slope Side Grill will operate in a limited capacity this season. We will offer a limited menu that will be available. ~~Seating will be limited indoors.~~ We will offer take out for outdoor dining.**
- **New this year- “runners” for our outdoor patrons.**
 - **A runner will take your order and payment.**
 - **The runner will then order the food and make the payment inside.**
 - **When the order is ready, the runner will bring it to the customer outside.**



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Tubing

- **Tubing will operate by APPOINTMENT ONLY with preset sessions and limited tickets per 2-hour session. These sessions and ticket numbers are clearly detailed on our website. One Half Hour will separate each session, in which the tube park will be cleaned and sanitized. The cost will be \$20 per person.**
- **PREREGISTRATION and PREPAYMENT must be made on our website**
- **Tubing tickets may be picked up at the tubing park one half hour prior to the start of each session.**
- **Tubers will be assigned one tube for the whole session.**
- **Tubers must wear face coverings while in the staging area.**



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Tubing

Refund and Time Change Policy

Changes may be made to bookings 3 days prior to your scheduled session via the online registration platform.

Refunds will be issued if a cancellation is made greater than 48 hours prior to your booking time. For example, if you book Saturday at 10:00 am, you must cancel your booking by Thursday at 9:59 am. Less than 48 hours, no refunds will be issued.

Should Mount Pleasant determine that tubing conditions are unsafe, and we must close the tube park, we will make every effort to contact our patrons by phone and / or email, however we encourage you to call to confirm the tube park status.



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Lift Operations

Lift operations will proceed as normal however all guests will be expected to wear a face covering while riding the lift and while in lift lines.

We will follow the slogan, “Arrive Together, Ride Together” Patrons who arrived at the ski area together will be encouraged to form groups of three to ride the chair.

We will not operate a “singles” line and we will not encourage patrons who did not arrive together to form groups of three prior to riding.



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Sanitization and Cleaning

- **All high-risk surfaces will be sanitized at regular intervals while the lodge is open**
- **Tables will be sanitized between uses**
- **Hand sanitizer will be available throughout the lodge**
- **The lodge will undergo a deep clean nightly**
- **All rental shop equipment will be sanitized after use**



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Staff Wellness and Health

All Mount Pleasant staff will undergo a health screening prior to their scheduled shift. Screenings will include:

- **Temperature checks**
- **General wellness questions**
- **Status of family members and recent close contacts**

Staff members will be asked to refrain from high-risk situations that may adversely impact Mount Pleasant and our patrons.



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Wellness and Health of our Patrons

Patrons will not undergo screenings as will our staff, however we do request the following:

- **Feeling ill? Stay home!**
- **If you have close contact with high-risk individual, please withhold your visit until a time when you feel it is safe.**
- **Multiple sanitization stations are placed around the lodge. Please utilize them!**
- **Arrive together, ride together.**



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Other Resources and Guidelines Utilized by Mount Pleasant:

- **Pennsylvania Department of Health**
- **Erie County Department of Health**
- **Center for Disease Control COVID-19 Guidelines**



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Other Resources and Guidelines Utilized by Mount Pleasant:

- **National Ski Areas Association “Ski Well, Be Well”**
- **National Ski Patrol “Response to COVID-19 Pandemic”**
 - **Professional Ski Instructors of America
“Navigating the 2020/2021 Snowsports Season”**



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